


A photograph of a man and a woman sitting at a restaurant table, smiling and talking. The man is wearing a plaid shirt and the woman is wearing a light-colored top. There are plates of food and a basket of bread on the table. The background is blurred, showing other people in the restaurant.

**A complete  
source and  
supply service  
to help your  
business thrive**





# **Raw materials and fine chemicals for food and nutrition**

Your source and supply partner





**Here at Interchem, we provide the chemical raw materials you need for your food and nutrition products – from minerals to sweeteners, oils and additives.**

We can handle everything for you, from initial sourcing, through to warehousing and distribution. And because we're locally owned and operated, we can provide you with the ongoing support and advice you need, when you need it.

We've been providing this total solution to businesses large and small across New Zealand and Australia since 1987.

It's very much a partnership approach that's designed to help your business thrive.



# The benefits of dealing with Interchem

**At Interchem, we combine  
the resources and capacity  
of a multinational with the  
personal service of a family  
owned business.**



## CAPACITY AND COVERAGE

Since setting up in 1987, we've grown to become one of the largest privately-owned chemical import and distribution companies in Australasia.

We have a dedicated office in China that sources quality raw materials from around the region. We also utilise storage facilities in strategic locations throughout New Zealand and Australia. As a result, we can quickly supply you with the critical ingredients you need – either on a SMI (Supplier Managed Inventory) or JIT (Just in Time) basis.

## FAST FULFILMENT

Being locally owned and operated means we can get things done a lot faster for you. Our team can make decisions on the spot – you don't waste valuable time waiting for a response from a head office that could be in a different time zone.

It also means the support is there when you need it. We have a dedicated team ready to assist over the phone, or one of our account managers can come to your premises.

## THE FLEXIBILITY TO SUIT YOUR BUSINESS

Depending on your requirements, we can supply raw materials by the full container load or in a range of packaging options that include 25kg and bulk bags, carboys, drums and IBCs.

## INDUSTRY AND MARKET EXPERTISE

Our team have years of industry experience. We can provide comprehensive sales support on all of our products. But it doesn't stop there.

We embrace new technologies and market trends and can pass this knowledge on to help you develop new products that will help keep you ahead of the competition.

We know all about local compliance requirements too, which can help streamline the whole process when you want to bring those new products to market.

## THE REASSURANCE OF QUALITY

Quality underpins everything we do. We operate a continuous improvement system across all of our processes to ensure you get the very best, both in terms of products, and service.

And we only deal with suppliers who have that same proven commitment to quality. We have established strong partnerships with businesses who share our passion for integrity, trust and loyalty.



# Food and Nutrition product lines

## We source products for many leading names in food and nutrition.

We supply the ingredients that are used in baked goods, beverages, confectionery, dairy products, nutritional products, processed meats, snack foods, spreads and wine.

Our range includes acidulants, antioxidants, bulking agents, minerals, phosphates, preservatives, stabilisers, starches and sweeteners.

Ascorbic Acid
Caffeine Anhydrous
Calcium Carbonate
Calcium Chloride
Calcium Hydroxide
Calcium Lactate Gluconate
Calcium Phosphate
Citric Acid Anhydrous
Citric Acid Monohydrate
Corn Starch
Corn Syrup Solids
Dextrose Anhydrous
Dextrose Monohydrate
Diammonium Phosphate
Dicalcium Phosphate Anhydrous
Dicalcium Phosphate Dihydrate
Dipotassium Phosphate Dihydrate
Erylite Erythritol
Ferrous Gluconate
Fructo Oligosaccharide (FOS)
Fumaric Acid
Galacto Oligosaccharide (GOS)
Gluconic Acid
Glucono Delta Lactone (GDL)
Glycerine Refined
Isomalto Oligosaccharide (IMO)
Lactic Acid

Magnesium Carbonate
Magnesium Chloride
Magnesium Citrate Anhydrous
Magnesium Oxide
Magnesium Stearate
Magnesium Sulphate
Malic Acid
Maltodextrin
MCT Oil
Modified Starch
Monoammonium Phosphate
Monopotassium Phosphate
Monopropylene Glycol
Monocalcium Phosphate Monohydrate
Monosodium Citrate
Monosodium Glutamate
Monosodium Phosphate Anhydrous
Phosphate Blends
Polydextrose
Potassium Bicarbonate
Potassium Carbonate
Potassium Chloride
Potassium Gluconate
Potassium Iodate
Potassium Iodide
Potassium Lactate
Potassium Metabisulphite
Potato Starch
Rice Flour
Sodium Acetate

Sodium Acid Pyrophosphate
Sodium Aluminium Phosphate
Sodium Ascorbate
Sodium Benzoate
Sodium Bicarbonate
Sodium Chloride
Sodium Diacetate
Sodium Erythorbate
Sodium Gluconate
Sodium Hexametaphosphate
Sodium Lactate
Sodium Metabisulphite
Sodium Saccharin
Sodium Sulphate
Sodium Sulphite
Sodium Tripolyphosphate
Sorbic Acid
Sorbitol 70% Solution
Soy Protein Functional
Soy Protein Isolate
Soya Oil
Sub4salt (Sodium Reduction)
Stevia Sweeteners
Tapioca Starch
Tetrapotassium Pyrophosphate
Tetrasodium Pyrophosphate
Tricalcium Citrate
Tricalcium Phosphate

Tripotassium Citrate
Trisodium Citrate
Trisodium Phosphate Anhydrous
Vital Wheat Gluten
Vitamins
Xanthan Gum
Xylitol
Zinc Citrate
Zinc Oxide

# Other industries we service



## AGRICULTURE AND ANIMAL HEALTH

We provide a wide range of trace elements that are essential to maintaining pasture and crop protection, as well as plant growth and nutrition.

Our animal health sector portfolio includes buffers, minerals and vitamins. Many of our raw materials can be found in leading animal nutritional products, bloats and teat sprays.

We are also a key source of zinc for the prevention and treatment of facial eczema in cattle.



## DETERGENTS AND CLEANING

You'll find our raw materials in many household and commercial cleaning products, from high-end detergents to house branded dishwashing powder.

Our range includes acids, amines, alkalines, carbonates, citrates, glycols, phosphates and sulphates.



## HEALTH AND PERSONAL CARE

Whether you're a major international or a small contract manufacturer, we can source the specialty ingredients and raw materials you need for your product portfolio.

Applications that you'll find our raw materials in include dietary supplements, complementary healthcare and sports nutrition.



## LEATHER AND TEXTILES

We source and supply specialty and commodity chemicals for a range of applications.

Our range includes acids, alkalis, carbonates, sulphates, short and long term preservatives, sequestering agents, scouring agents, wetting agents, dyestuffs, levelling agents, flame retardants, antistatic products, foaming agents, lubricants, biocides (mothproofers) and finishing agents.

Our leather range also includes products that are used in soaking and preservation, liming and deliming, bating, pickling, tanning, finishing and wet end processing.



## INDUSTRIAL

We supply specialty and commodity chemicals for use in adhesives, building and construction, paint and surface coatings, paper and composites, pools and spas, mining and metals, water treatment and refrigeration.

Our range includes acids, alkalis, biocides, carbonates, citrates, glycols, phosphates, sulphates, oxidisers, reducing agents, antifoaming agents, wetting agents, dispersants, pigment powders, coating additives, surfactants and sequestering agents.







# Quality across everything we do

## QUALITY ACCREDITATION

Quality has always been an integral part of our DNA. In 2002 we achieved PRINCE GOLD® accreditation. In fact, we were the first company to do so on the first attempt with full legislative compliance.

PRINCE (Premises Inspection and Certification) is administered by Responsible Care New Zealand and requires that we comply with safety, health and environmental protection legislation. To achieve PRINCE GOLD® we must meet compliance and also demonstrate “best international practice” levels.

## CONTINUOUS IMPROVEMENT

We operate an ongoing improvement system to ensure that we continue to provide you with the very best products and services.

As well as being audited by many of our major customers as part of their quality management systems, we have regular internal reviews that focus on product quality and service performance.

And we only align ourselves with suppliers that have adopted internationally accepted quality systems.





## SAFETY, HEALTH AND THE ENVIRONMENT

As a signatory to the Responsible Care Programme, we incorporate into our business the world “best practice” standards that are relevant to the chemical industry. These include safety, health, environmental matters and product stewardship.

The health and safety of our staff and customers is fundamental to our business. So is the protection of the environment.

All of our products are packed, labelled, transported and stored according to both international and local regulations.

## PROACTIVELY SUPPORTING INDUSTRY STANDARDS

We actively participate in industry matters. Our compliance team makes submissions around Codes of Practice, legislation amendments and the structure and process of enforcement to many industry groups. These include ERMA, the Ministry of the Environment, MAF and Responsible Care New Zealand.

We represent Responsible Care New Zealand on the Auckland Area Hazardous Substance Committee that works on emergency planning. This Committee is made up of Emergency Response Services, Enforcement Agencies, the Department of Labour, the NZ Transport Agency, local Councils and the Ministry of Health.



## Office Locations

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## Storage Locations

### NEW ZEALAND

Auckland  
Tauranga  
Napier  
New Plymouth  
Wellington  
Christchurch  
Timaru  
Invercargill

### AUSTRALIA

Melbourne  
Sydney  
Brisbane

